

**From:** Lindeman, Andrew  
**To:** Microsoft ATR  
**Date:** 1/9/02 5:19pm  
**Subject:** Microsoft needs a bigger penalty

To whom it concerns,

I believe that the previous agreement that was made by Microsoft and a few of the states involved is a mere (or less than) a slap on the wrist. Microsoft has no viable competition (at the time) and because of this, they have already been determined to be an illegal monopoly.

Competition is a good thing. Competition provides good prices and quality products. Are Microsoft products low priced and good quality? NO! They are way overpriced--XP full version HOME EDITION is \$200; 2000 Adv. Server can get in to the thousands and ten-thousands by the time all of the licenses are paid for. They are also not quality products either; There is a major Microsoft bug at least every 3-4 weeks, and many smaller to medium priority bugs almost every day! Microsoft would like to keep it this way, and they can't be allowed to be.

Microsoft needs something more than a slap on the wrist, they need to be punished for what they did, and they deserve more than what the current agreement allows.

Thank you,  
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